CrashPlan macOS Setup

Verify if CrashPlan is installed on your computer by searching for the CrashPlan application in your Applications folder:

If CrashPlan is not installed, launch the “Self Service” application from your Applications folder:

Note: If you don’t see the Self-Service application, it likely means your mac is not fully managed by BSDIS DSS. Please reach out to BSDIS DSS Helpdesk (bsdis@bsd.uchicago.edu, 773-834-4000) for additional support.

Click the ‘Install’ button for the CrashPlan:
CrashPlan will install:

CrashPlan (11.0.1.28)

AFTER INSTALLATION:
Enter @uchicago.edu email address
Server: central.crashplan.com
You will then be prompted to log in with CNET ID & password

CrashPlan will then launch.

Enter your full UChicago email address (cnetid@uchicago.edu) in the Username field and central.crashplan.com in the Server Address field and click Continue
Enter in your CNetID and password and click **Sign In**. Complete the Duo 2Factor authentication to continue.

If you see this screen, close the browser and return to the CrashPlan app:

Sign in successful. The CrashPlan app will be signed in automatically. You can close this.
At this prompt, select ‘Add New Device’:

Looks like this device is signing in for the first time.

Are you adding a new device or replacing an existing device?

[Add New Device] [Replace Existing]

Select ‘Yes’ to confirm:

Add as new device

Are you sure you want to add this as a new device instead of replacing a device? You will need to start a new backup for this device.

[No, Back To Replace] [Yes]

If you see this prompt, you will need to grant **Full Disk Access** to the CrashPlan application.
Navigate to the Apple menu in the upper left corner of the screen.

Select System Settings (in older MacOS software this is called System Preferences) from the menu.

From the System Settings panel, click the Security & Privacy icon.
Select **Full Disk Access**: 

If CrashPlan is not listed, add the CrashPlan application by clicking the + icon and selecting the CrashPlan app from the **Applications** folder:

Toggle CrashPlan to on:
Select **Quit & Reopen**:

The following screen shows CrashPlan scanning the computer preparing for the first backup.
Backup Set — Scanning: 3724 MB found

PROe Cloud, US - West
Synchronizing block information (4.37%)
Synchronizing: Comparing the files on your device and the files on the destination.