CrashPlan Windows Setup

Launch CrashPlan from the list of programs in the Start menu on your computer:

![CrashPlan App](image)

You can also search for CrashPlan in the Windows search box:

![CrashPlan Search](image)

**Note:** If you don’t see the CrashPlan application, it likely means your device is not fully managed by BSDIS DSS. Please reach out to BSDIS DSS Helpdesk (bsdis@bsd.uchicago.edu, 773-834-4000) for additional support.

Once running, enter your full UChicago email address in the Username field and clients.us2.crashplan.com in the Server Address field and click **Continue:**
Enter your **CNetID** and password and click **Sign in**. Complete the Duo 2Factor authentication to continue:

You may see this screen, please close the window:
The following screen will present two options: “Add New Device” or “Replace Existing”. For a first-time installation click the “Add New Device” button.

![Add New Device or Replace Existing](image)

The next screen will prompt to confirm your selection of adding a new device. Click the Yes button to continue.

![Add as new device](image)

The following screen shows Code42 scanning the computer preparing for the first backup.
PROe Cloud, US - West
Scanning backup selection
Last backup < 1 minute ago | 4,660 files (321 MB) to do
C. / optimization_guide/prediction_model_downloads / fe1b5f63-24bc-4160-8e7a-0eeaf... / global-entities.json... | 12%